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INTRODUCTION

To enhance understanding of the standards of the HKDSE Examination, authentic samples of candidates' scripts in the 2024 examination are selected to form this set of exemplars which serve to illustrate the typical performance standards at different levels.

There are four papers in this subject. This set of exemplars is selected from candidates' scripts of Paper 2 to illustrate the typical performance standards at different levels.

It is advisable to read this set of exemplars together with the question papers and the marking schemes in order to understand the requirements of the questions and the marking criteria. The question papers and the marking schemes are published in the *2024 HKDSE Question Papers (with marking schemes and comments on candidates' performance)*.

Level 5 exemplar 1

Part A

Dear Sir / Madam,

I am writing to complain my accommodation experiences on the fourth of July. I booked a room⁵ with balcony and ocean view and the room was not fulfilling my expectations as shown on the website.

Level 5 exemplar 1

Part A

First and foremost, the ocean view was blocked
¹⁰ by the lucky village nearby. My room is on the first floor so the ocean view was completely blocked. As shown on the website, the view will not be blocked by houses nearby and that is the reason why I booked this room for staycation. For
¹⁵ photogenic visitors, they would be attracted by the photo on the website as the balcony is undeniably an Instagrammable spot. I am really disappointed by the false information provided on the hotel's website.

²⁰ Apart from the ocean view being blocked, the services of the staff was poor. As the hotel is far from any restaurant, I ordered room service for my dinner. At first, the staff from the telephone hotline confirmed what I ordered with me twice. However, when
²⁵ it delivered to my room, it was totally wrong. I ordered a salad and sakura juice as I had a beef allergy. But what I received was steak and red wine. I told the waiter that I did not order

Level 5 exemplar 1

Part A

any of these dishes and he just ignored me. I did
30 not expected such a rude service in a 5-star
sea-view hotel.

Last but not least, visitors next to my room
smoked at the balcony. In the website, it mentioned
35 that smoking is not allowed in hotel rooms. I
reported it to the assistant manager but she said
this behaviour was fine and she did not do any
follow-up action. I was really disappointed by
the service and experience.

40 In respect of the blocked ocean view, the
poor service and false promotion on the internet,
I would request for a full refund of my room and
the food I ordered. Moreover, the staff should
45 apologize for their rude behaviour. It is hoped
that the staff could be trained with
professionalism and responsibility. I look forward
for your reply and the follow-up actions done.

50

Yours faithfully,
CHRIS Wong

Level 5 exemplar 1

Part B Question 2

Recently, the policy of subsidizing families who give birth to a baby has been the topic of the city. It is not news to hear that the birth rate of Hong Kong is declining. Before we find solutions to address the issue, we must understand the crux of ^(why) having fewer children is more desirable now than in the past. In the following, I will shed light on four major reasons behind this phenomenon.

10

First and foremost, the rise of women status contributed to the reason why having fewer children is more desirable now than in the past. Nowadays, women treated fair and equally in workplace and they have the right to vote. Back into the 1900s, most women were housewives. Now, the former chief executive, Carrie Lam showed that women can also act as an important role in our society.

Level 5 exemplar 1

Part B Question 2

Apart from workplace, women granted rights and
²⁰ freedom to decide their own marriage. There is less family pressure for them to get marriage, or even give birth to a baby. It is patently obvious that they will choose to work for a high-salary job instead of getting married and being housewives.
²⁵ Therefore, with the rise of women status, having fewer children is more desirable.

Moreover, people are more open-minded. In the old days, people followed male superiority that men
³⁰ control over every aspects of lives of their family. Moreover, foot-binding is also popular a century ago. It showed that people blindly followed traditions and customs, not to mention the absolute obedience of wives to their husband. Facing a breakthrough in
³⁵ the root values of people from male superiority to gender equality, people are wiser to make decisions. Men tend to accept ideas from their wives and respect their decisions. Undoubtedly, most families will give birth to only one babies or even zero

Level 5 exemplar 1

Part B Question 2

⁴⁰ In order to enjoy freedom and leisure time. Thus, people tend to have fewer children than in the past.

Concerning economic pressure, fewer couples
⁴⁵ will plan to have babies. According to a recent report from the World Economic Forum (WEF), the price level of Hong Kong was the highest among other Asian countries or cities such as Singapore and Beijing, which are also known as having high price level.

⁵⁰ If people give birth to one baby, it represented a huge economic burden and a downgrade in living standard as people have to spend extra money to send their children to tutorial classes. In the past, more children in a family represented more
⁵⁵ labour, which was beneficial to their farming activities. In order not to have a huge financial burden, having fewer children is more desirable.

Last but not least, there are many alternative
⁶⁰ use of money and time. We can enjoy enormous

Level 5 exemplar 1

Part B Question 2

forms of entertainment. Examples are travelling
abroad, worshipping idols and going on a staycation.
Couples with a high salary wished to enjoy a
high living standard with lots of leisure time
65 Instead of taking care of a baby. Thus, having
fewer children is more desirable now.

Nowadays, having fewer children is more
desirable than in the past as women status
70 improved, people are more open-minded, ^(there is) high
economic pressure and alternative use of money.
It is hoped that the government should spare no
pains to understand the crux behind the
declining birth rates and shoulder the
75 responsibility to tackle the problem.

Level 5 exemplar 2

Part A

Dear Manager,

Not long ago, one of your hotel's advertisement suddenly came by while I was surfing the internet. Intrigued by the promises the advertisement made, such as a self-regulating air conditioning system or the five-star quality hotel room service, I booked a one-night stay last week. However, I was utterly disappointed at the drastic disparity between the real product and what was advertised. Therefore, I am writing

Level 5 exemplar 2

Part A

this email to inform you what I was dissatisfied about and
¹⁰ give some suggestions as to how the hotel can improve the experiences
of other customers.

First and foremost, the advertisement promised a broad and
spectacular view of the ocean from the room's balcony. While
¹⁵ the room did manage to deliver on this promise to a certain extent. I find that
the view offered by the balcony is not ideal and what I would
expect from the price tag. The view of the ocean is partly blocked
by the other buildings in the vicinity. For instance, the canopy on
the roof of one of the other resorts nearby had completely
²⁰ blocked the view of the beach from my room. Therefore, I would
urge you to carefully inspect and examine the view that each room
get since paying the same rates for a room with a flawed view
of the ocean rather than a room with a clear view will surely
leave a sour taste in us consumers' mouths.

²⁵

In addition, the self-regulating air conditioning system
is very lacklustre. What I find disappointing about the
air-conditioning system is its sharp rises in temperature, the

Level 5 exemplar 2

Part A

air-conditioning system produces sudden, strong gusts of cold
³⁰ air at irregular intervals, causing the temperature of the room
to plummet at random. While this may be acceptable during
day time, it is unbearable during night time. I had struggled to
sleep all night due to the drastic and sudden temperature
changes. The air-conditioning system is a severe detriment
³⁵ to the quality of the guests' sleep, I suggest the hotel should
try to find a technician that can modify it to regulate
the temperature in a more stable manner.

Furthermore, the room service was unpleasant and I
⁴⁰ felt insulted. The bellboy that helped to carry my luggage
to my room handled them very carelessly and broke the exterior
of my watch. When confronted by me, the attitude of the
bellboy was very crude and brash, he denied my request for an
apology, instead trying to shift the blame onto me. Is this
⁴⁵ really the attitude and ethic a hotel employee should have?
I believe that strict training must be imposed onto the
employees, whether it's one bad apple ruining the batch or not,
it is never a good sign for the hotel when a hotel employee treats the

Level 5 exemplar 2

Part A

guests in such a way.

50

Needless to say I am utterly disappointed in the real product and service of the hotel. On the bright side, I believe that the advertisement offers an ideal image of the hotel, I hope that you can take the first step in addressing the problems that I had brought up and turn that advertisement from fiction to fact. Hopefully my suggestions prove themselves useful to you.

55

Yours faithfully,

60

Chris Wong

Chris Wong.

65

Level 5 exemplar 2

Part B Question 3

Musical stardom

What is up fellow Music Munchies? One of you recently recorded a song and wrote to me asking what he should do to spread the word (and maybe lyric) around. It was truly a delight seeing ⁵ starter musicians eagerly trying to let the world know their rhythm and beat, so I thought, why not write a blog letting all of you wonderful music enthusiasts know the path to stand out from other musicians?

10

First of all, I would recommend all of you to post your music on streaming platforms. Streaming platforms such as Spotify or Soundcloud typically see a lot of traffic everyday, in order for your music to become truly popular, ¹⁵ utilising the large userbase of these platforms is by far the most fruitful method. Posting your music is not easy, speaking from my personal experiences, I was deeply afraid of the public's ridicule towards my debut album.

Level 5 exemplar 2

Part B Question 3

Therefore, I understand the aversion that many of you might
20 have when posting on these platforms. However, I am a firm
believer of the motto "do things the right way, not the easy
way", for you to be truly able to promote yourself, posting on
these platforms are necessary. ~~Besides, what's the worst that~~
~~could happen? I am sure there will be a lot of people on the internet~~
25 ~~who will be touched by your music and show their support~~

Additionally, creating a music video coupled with your
music could bring in a lot more people. Typically, a well-crafted
and witty music video that goes along well with the music
30 itself could bring in more people to listen than just a audio track.
The music video does not have to be loaded with visual effects
or taken with expensive equipment, a video that suits your
music and the message that you want to convey to the listeners
is already enough. I strongly suggest seeking inspiration from
35 popular musicians that makes stunning music videos such
as Marshmellow or Alan Walker. After all, music is an artform,
having a artistic music video to accompany it can emphasize
the message that the song aims to spread. A masterclass of this
method can be seen in John Lennon's "Imagine", the music

Level 5 exemplar 2

Part B Question 3

⁴⁰ video is quite bland and normal in terms of visual quality, however, the plain visuals working in tandem with the soothing music creates a striking, everlasting image of John's message of the song, for mankind to live in peace. As such, a good music video can drastically improve a song's quality, attracting
⁴⁵ more people to listen.

Further, you should try to appeal to the shifting trends. Although there are still musicians creating music in old-fashioned styles such as country or Jazz, they are few and far
⁵⁰ between. Your best shot at getting people to listen to your music is to create them in trendy genres, I'm talking pop, soul, rock or hip-hop, these are the genres that dominate the music industry nowadays. Now, I do recognise the benefits of sticking to a genre that you personally enjoy. Having said
⁵⁵ that, from my point of view, a good musician should be able to create songs in every genre, barring hip-hop since its bar for entry is so high, creating music in the most trendy genres and "factions" of music allows you to access a vast fanbase, providing you opportunities to let the world
⁶⁰ know what songs you have wrote.

Level 5 exemplar 2

Part B Question 3

Besides, you should create a memorable and infectious song. A lot of listeners may be quite critical of songs that "brainwashes" you, thinking that the constant repetition of the same rhythm or lyric is lazy song writing. While the
⁶⁵ listeners' perception of these songs are less than desirable, they nevertheless managed to capture their attention. Creating these sort of catchy songs are paramount in seizing the public's attention as it not only generates a lot of discussion but also have the added advantage of being easy to write. Another way is to write genuinely
⁷⁰ interesting and infectious songs, i.e. good music. This may seem obvious to you, but a lot of musicians nowadays tend to forget that music is an artform, and art is meant to be a medium for the creator to speak their mind. Creating a sincere and infectious song that can touch the heartstrings of the listeners.
⁷⁵ For example, "lose yourself", a song made by American rapper Eminem, brilliantly depicts the struggles of a poor starter musician that resonated with much of the music community, causing it to become a billboard number one song with millions of people buying the CD to listen. Good music is the single most effective
⁸⁰ way for aspiring musicians to stand out from the bunch.

Level 5 exemplar 2

Part B Question 3

To conclude, musical stardom and fame is not easily attainable, it can only be earned through diligence and sheer hard work, the suggestions that I have given are merely
85 guidances. This has been my little ted-talk on how to get more people to listen to your songs.

Make sure to be tuned in for next week's blog!
It will be about my interview with the prodigy singer Peter Young,
90 aptly nicknamed "the Golden Child of Cantopop".

95

100

Level 5 exemplar 3

Part A

Dear Sir / Madam,

I am writing to express my strong disappointment after a one-night stay at Deluxe Room C last Saturday. I was attracted⁵ by the advertisement of the Deluxe Room on your website and had high hopes that it would be the perfect location for me and my ninety-year-old mother to celebrate Mother's Day. Yet, the room was the

Level 5 exemplar 3

Part A

complete opposite of what was advertised. The service was
¹⁰ sub-standard and the room was unpleasant to stay in.

I was disappointed from the second I entered the
room because of the pungent smell of cigarette that
permeated the room. On the advertisement, it was promised
¹⁵ that the room is a non-smoking room. Worried that my
mother would feel ill without fresh air, I scurried towards
the balcony and let fresh air in. Just as I reached the
balcony, I was shocked to find out that the promised
panoramic ocean view was nowhere to be seen. This
²⁰ was a big let-down for the both of us as we had
been looking forward to the view for days. I desperately
asked for a room-change after explaining the circumstances
but a hotel staff only indifferently stated that all
rooms are full because it's Mother's Day. Both the service
²⁵ and room are unacceptable.

Our disappointment does not stop there. We realized
that the room only had a single bed while the advertisement

Level 5 exemplar 3

Part A

clearly showed that Deluxe Rooms have Double beds. In
30 fact, the hotel staff has confirmed that when I
called for confirmation a few days prior to my stay. Again,
I approached another staff for help but it was to no avail.
On top of the missing double bed, there were also
insufficient blankets and my Mother felt cold throughout the
35 night.

At 8 pm, we ordered room service with high hopes
that the Michelin restaurant at your hotel will provide
us with something worth remembering for Mother's Day.
40 Indeed, the dishes were plated in an decent manner
and appeared up to standard. However, the food was
not warm at all and the plate was cold. Without hot food,
we felt hungry throughout the night. It was absolutely
unreasonable to serve us cold food. The promised
45 room service on the advertisement was terrible.

Our experience at Seaside Hotel cascaded into a
catastrophe and we are both disappointed and dissatisfied.

Level 5 exemplar 3

Part A

the advertisement on the website should definitely be
50 removed or updated to reflect the actual conditions of
the room. For example, the promise of an ocean view should
be deleted. The services should be greatly improved as
cold food is not only unappetizing, but may also
cause ailments. Last but not least, I would like a
55 full re-fund of my stay and a reasonable explanation
for my terrible experience that was the contrary of what
I had expected after seeing the advertisement. I look
forward to your reply. Thank you.

60 Yours sincerely
Chris Wong

65

Level 5 exemplar 3

Part B Question 4

Dear Editor,

I am writing to share my two cents on whether or not Hong Kong should be more dog-friendly. Many have opined⁵ that welcoming ^(pet) dogs in restaurants, shops and even buses is a major leap towards building a dog-friendly city. However, I believe that our city is incompatible with such trends and relaxing dog restrictions is merely a gesture that yields no benefit to the city, humans and even the pet dogs¹⁰ themselves.

There is a reason why estates in Hong Kong typically prohibit keeping dogs as pets. Dogs are not to everyone's liking and can easily frighten or disturb others. It is¹⁵ obvious that some people are frightened by dogs, while some others are simply unfamiliar with dogs and feel uncomfortable when dogs are in close proximity. Even though I am a dog owner, I still find it totally reasonable that some people

Level 5 exemplar 3

Part B Question 4

may have different — and even opposite — sentiments
²⁰ towards dogs than mine. It is not a rare experience
for me to encounter startled pedestrians as I walk my
dogs on streets, indicating that a significant proportion of
people are not comfortable with dogs. Transforming
Hong Kong into a dog-friendly city is therefore unwise
²⁵ as it would mean that people will encounter dogs more
frequently and the likelihood of someone feeling uncomfortable rises.

Coupled with the crowded nature of our city, the
negative effects of welcoming dogs only compounds in
³⁰ magnitude. Many proponents of the trend cite examples of
the already-pet-friendly in the Western Hemisphere.

Yet Hong Kong is one of the most densely populated
city in the world, a city of stark contrast with many
Western cities with numerous open spaces. Not to mention that
³⁵ the proportion of pet owners is significantly lower locally.
In Hong Kong, many shops only have narrow aisles for
people to pass through and crowded trains and buses
epitomize the lack of space of our city. If pet dogs are
allowed into these crowded places, those who are not

Level 5 exemplar 3

Part B Question 4

⁴⁰ comfortable with dogs will only feel even worse. Even those who are comfortable with dogs will find it inconvenient as dogs often have different paces to humans when it comes to walking. As a dog owner, I would also be concerned that my dogs will be injured easily in crowded areas as
⁴⁵ dogs can be difficult to spot in a crowd and a foot may land on their delicate paws.

Furthermore, our crowded metropolis also has insufficient facilities to cater to the needs of dogs. If our
⁵⁰ city were to transform into a truly dog-friendly city, the coverage and number of dog facilities must scale up by a great magnitude. The majority of restaurants do not actually have ^(enough) space for even one dog to stay, let alone a few dogs. The restaurant owners are not to blame for
⁵⁵ that, but it is simply an irrefutable fact that our city's developments were not designed to accommodate dogs in public places on a large scale. Other facilities such as litter bins for dogs are also rarely seen outside of parks.
Litter bins need to be placed in malls for dog
⁶⁰ owners to conveniently dispose dogs' wastes if dogs

Level 5 exemplar 3

Part B Question 4

were to be allowed in such spaces.

65

65 'Dog-friendly' is not a buzzword, nor is welcoming
dogs merely a friendly gesture. Being 'dog-friendly'
goes far beyond removing restrictions of where dogs can
70 go. At the crux of a dog-friendly city is the
harmonious co-existence of humans and dogs without
causing harm to their quality of life. There needs
to be more planning before our city becomes truly
dog-friendly. More importantly, Hong Kong people have
75 to reach a consensus regarding the extent dogs
should be allowed in the neighbourhood. Because
ultimately, the city itself cannot be dog-friendly.
Only we humans can.

80

Yours truly,
Chris Wong.

Level 5 exemplar 4

Part A

Dear Sir/Madam

I am writing to express my complaints in regards to my one-night stay at the Seaside Hotel, I have encountered
5 an advertisement about your hotel when I was browsing through the internet. Being enticed by the neat photographs of the hotel room, I immediately booked a stay, filling with anticipation. However, as I stepped foot into my hotel room,

Level 5 exemplar 4

Part A

10 my expectations sank to ^{the} rock bottom, it was disappointing to say the least.

15 At first blush, I noticed that the glazed floor cemented with marble patterns had some brown stains, indicating that the people responsible had done a flimsy job when cleaning the floor. As I glanced through the room and took a closer look at the king-sized bed, I noticed that the bedsheets were untidy and wrinkled, dare I say — even a grandma has better skin texture than this bed. Upon further inspections, it was 20 known that the cabinets were covered with dust, I could feel my air tract getting congested as I breathe next to them. Nonetheless, this abhorrent sight has made me feeling uneasy. My naive self thought that it couldn't spiral downwards after this, nothing 25 can take a turn for the worse right?

How foolish I was to think that. In addition to the poor and unhygienic environment, the room

Level 5 exemplar 4

Part A

service was even more ^{upsetting,} When I dialed in the room
30 service number, I was put on hold for a minute while
being tormented by the unpleasant static noises. When I
could, finally get in contact with one of the staff
members, I was greeted by the wile of an angry
middle-aged woman, while I was requesting for
35 some necessities, she demanded me to speak louder
although I was technically shouting at that point. I
was filled with rage and felt extremely disrespected after the
call. It was a total nightmare!

40 With all the above rationales, I demand a ^{full} compensation
immediately for the things that were guaranteed on the
advertisement ^{that} never came true. Moreover, there is ought to be
an apology issued by the middle-aged staff in regards
to the substandard services I had endured. Last but
45 not least, I urge you to offer mandatory training
sessions to your staff so that they can get better
at their job. If you fail to meet the above requirements,
I would be left with no choice but to take legal

Level 5 exemplar 4

Part A

50 actions against your hotel for false advertisement. Look forward to your reply.

Yours faithfully,

Chris Wong

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Level 5 exemplar 4

Part B Question 5

Social Media = a Hell that haths fame

Recently, I have uplooded a video in the form of a "reel" on Instagram. The video was about my golden retriever puppy - Chloe sitting on the floor, wiggling its tail and poking its tongue out, being adorable and silly. In spite of posting several other videos about my dog, this specific video has miraculously blown up. My phone ^(it is still vibrating) was ringing with noises and even to this very moment. All of which begs the question, how did this happen in the first place and what was my experience like?

How it started

As a member of gen Z, social media has become part and parcel of my daily life. I spend more than an hour each day, scrolling through my explore page to watch addictive videos that lasts for a few second. Due to its inherent algorithm which caters to users' individual preferences, I have encountered quite a few clips

Level 5 exemplar 4

Part B Question 5

possessing the same content but ^{just} appearing in different
20 fonts. The videos consist of pets being recorded at
a peculiar and unusual angle, distorting their faces
while being accompanied by the same song. At first
glance, the videos were endearing and melted my heart.
What's more is that the video seems simple enough for
25 me to replicate. Subsequently, I decided to hop on the
bandwagon with my precious princess as a fun and
goofy gig.

The story continues

30 Although it took me several attempts to capture the
essence of my dog — her cute yet playful character,
I, at last, succeeded and uploaded the video without
the intention of making it viral. In fact, I only
expected my family and friends to watch the video.
35 Therefore, I peacefully went to bed not knowing what
I have gotten myself into.

The fame arrives

After my sleep, I opened my phone out of habit to

Level 5 exemplar 4

Part B Question 5

⁴⁰ check my video. I was flabbergasted when I noticed my video had gotten 10,000 likes, with almost 1000 comments. My video was gaining popularity at a breakneck pace. Have I, unwittingly summoned ^{every} dog lover from all around the world? In hindsight, I found this

⁴⁵ occurrence as amusing as it is harmless. When I scrolled through my comment section, it was flooded with positive comments. For example: "Oh my gosh!! Your dog is so cute, I want a golden retriever now!! (insert emoji)" or "I love this video!! This is the

⁵⁰ highlight of my day; I was having a rough time today!" The comment session was filled with positive vibes and it made my day much better.

The downside

⁵⁵ Not everything is rainbow and sparkles, however, as the video reaches a wider audience, I noticed that there were a few "hate" comments circulating below the post. Some accused me of using my dog to get

clout. At worse, they claim that I allegedly "abuse" my

⁶⁰ dog because her ear flaps were not sitting upstright,

Level 5 exemplar 4

Part B Question 5

indicating that Chloe was unhappy and being mistreated.
Another comment that was extracted from the comment
was: "How can this video get so famous while other people
who actually put in effort to their videos get no attention
at all. The world is doomed!". All these glass-hearted
65 comments
^ have villainized me as an evil monster, perhaps
I have accidentally stepped into their territory and
become their next target that needs to be
"cancelled". Although I am not hurt by the
70 situation, I realized that the sheer amount of
sensitivity which netizens possess have increased
drastically each day.

The end

75 This incident has raised a broader question: why
have we cultivated a generation of people that
can spot out trivial problems and amplify the
problem to a more serious extent. Maybe they are just putting
on a charade for the mere satisfaction they get, or
80 they want to be deemed as "saviors". Having this
once in a life time experience has prompted me to

stop being so chronically online and going on to
appreciate mother nature is not as terrible after all.

Level 4 exemplar 1

Part A

Dear Sir/Madam,

I am writing to express my disappointment towards my one-night stay from 26 March to 27 March at the Seaside Hotel with my family. We have booked your normal family room but it was different from what was shown on your website.

To commence with, your room service did not meet the standards. When we first entered

Level 4 exemplar 1

Part A

the room, the bed was not cleaned, even worst was that
¹⁰ there was some red liquid like blood on the pillows.
Therefore, we called the room service but no one came.
After we called for the second time, a worker arrived
after half an hour without apologised for his delay.

Poor ^{room} service aside, the air-conditioning in the
¹⁵ room was not work. What I mean is there was only
warm air blew out, but when we ^{want to} lower the temperature,
it turned out with "hissy" sound and was not function
anymore. Apart from that, the television in the room
could not connect to the Wi-Fi and so we could not
²⁰ watch the weather broadcasts on TV, not to mention Youtube.

In addition to that, as stated in your website,
the room have a balcony and ocean view. Yet, what
we could watch from the balcony was just landfills
and skyscrapers, not even a tree or a river. Also,
²⁵ some of the visitors staying next to our ^{room} has revealed that
the balcony with ocean view was ^{only} located at Block 2 of
your hotel, but not Block 1.

Based on this issue, we would request for

Level 4 exemplar 1

Part A

a whole sum of refund, which is \$1580 as the
30 compensation. It would be greatful if you could train
your staff about being polite and responsible. Please
make sure they have tidy up to let visitors to have
a great first impression about the hygiene of your hotel.
Last but not least, fix and repair the old electronic
35 devices and equipments. Maintenance is vital for those
which had been used for a long time.

It is hoped that the situation will be
improved in a short period^{of time}. Please check if the details on
your website meet the actual room or not. We hope
40 that such an issue will not happen again. We look forward
to your favourably reply. Thank you for your kind
attention.

45 Yours faithfully,
Chris Wong

Level 4 exemplar 1

Part B Question 2

Why Is Having Fewer Children a Boon?

In the age of individualism, women in Hong Kong prefer to have higher achievements or enjoy more personal time than having children. Some may think that having more children is better than one or none. Yet, I am not in line with it. Beneath the situation why having fewer children is more desirable, there lies several fundamental reasons.

First and foremost, women in Hong Kong do not have enough time to take care of children. According to a research conducted by a psychologist, Mr Wong from Hong Kong University in 2023, 78% of female respondents stated that they have on average, less than 1.5 hours personal time a day. Currently, most of their time are spent on ^{having} meeting and doing projects with their bosses. Children, especially those below 3 years old, require most of the time to be taken care by moms. Not only do mothers play a significant role in keeping children safe,

Level 4 exemplar 1

Part B Question 2

but their love and warmth are also vital for the
20 children's personal development. Yet, in the past, there
were even none female workers as they were told to take
care of kids while males went outside to work. With
changing cultures, women cannot spare time and thus they
prefer to have fewer children. ^{their}

25 Having insufficient time aside, males and females
are afraid of being discriminated. Seniors might think
that workers, especially those who are married
and have children, will be more likely to have a
lower working efficiency and concentration. With no
30 doubt, our society is having a higher degree of
equality nowadays but surprisingly, ample
scientific researches have indicated that the income
gap between males and females ^{who are married and those do not} are widening. This means,
the percentage increase in wages of married workers are
35 not optimistic, which was believed be due to the
discrimination. Even for males, they will be labelled
as "daddy" worker.

Some may assert, our local government has
just provide a \$20000 subsidy for those who will have

Level 4 exemplar 1

Part B Question 2

⁴⁰ children so this must be able to boost the birth rate. Yet, you may be too optimistic towards the costs of raising up children. Over \$1000000 is required to raise a child from 0 to 10 years old as shown by rigorous researches. There is no exaggeration to say that the variety of costs ⁴⁵ will go beyond anyone's imagination, ranging from medical costs, rental costs, insurance costs to tutorial and schooling fees, not to mention the money spent on joining extra-curriculum activities. Facing the sky-rocketing rents ^{and inflation} in Hong Kong, how many families could afford these expenses? With many ⁵⁰ families living under the poverty line, living in those sub-divided units or small flats, or even just enough to afford ^{the expenses of} basic necessities, having fewer children can definitely relieve their financial burden.

All in all, as people have less spare time, ⁵⁵ do not want to be discriminated and being unable to afford the costs of raising children, they prefer having more freedom than having more children. Yet, with more government subsidies provided to different families according to their income levels and expenses or reducing the working hours, the ⁶⁰ prevalence of having fewer children may cast its spell one day.

Level 4 exemplar 2

Part A

Dear Seaside Hotel manager,

I am writing to express my disappointment towards the Seaside Hotel due to the unpleasant experience on my one-night stay at the Hotel, which was on the 3rd of April, 2024.

⁵ I booked a one-night stay at the Seaside Hotel so that I could be able to enjoy my Easter holiday with my friends, also trying out the new staycation trend these days. I was originally attracted to book the Seaside Hotel all because of the

Level 4 exemplar 2

Part A

10 beautiful photos shown on the website, plus the discount of \$200
acting as the incentives. The hotel room overall ^{appeared to be} really hygienic
and comfortable judging from the photos given on the official website.

Therefore, I chose to book the room with balcony and ocean view
at the Seaside Hotel out of many other options available online.

15 Unfortunately, my experience was terrible that day and it
absolutely disappointed me as my expectations were set high after
looking at the photos on the website.

First of all, the website claimed that I could be able
to connect to the Wi-Fi provided, however the services were actually
really poor at the Hotel and the Wi-Fi was not working at all, making
20 it impossible for me to enjoy movie night with my friends.

Secondly, the air-conditioning in the room kept on turning
on and off by itself, especially at night while my friends and I
were all trying to sleep. We certainly did not expect to catch a
cold after spending one night at the hotel. Not to mention that
25 the quality of the blankets provided were absolutely horrible and
could not keep any of us warm enough as it was freezing at night.

At first, I mentioned that the hotel room looked clean
considering from the website, but in reality I spotted lots of

Level 4 exemplar 2

Part A

30 yellow spots on the bedsheet which left red itchy spots on my skin the next day. Besides, there were ^{used} cigarettes on the floor when smoking is not supposed to be allowed as the website clearly stated. The cigarettes also left some stinky smell in the room and it was just generally awful.

35 Lastly, my friends and I ordered a room service at night for our dinner which made us waited for around 40 minutes. We called the reception asking for it but the employee had a rude and disrespectful manner towards us for no reason, as we have already waited for 30 minutes for our food at that time.

40 I am very disappointed regarding my experiences at the seaside Hotel and I genuinely hope ^{that you could} make some improvements.

I would like to ask for at least \$500 refund due to my traumatic experiences at the hotel. I suggest you carrying out a employee training session to improve their attitude towards the customers and the method in deep cleaning the hotel room, 45 most importantly the hygienic problem of the bed. It is also better to have regular maintenance check up on the air-conditioner, so that customers would not suffer from illness after staying at the hotel.

50 I genuinely wish to see obvious improvements at the Seaside Hotel. Looking forward to your reply.

Yours faithfully,
Chris Wang

Level 4 exemplar 2

Part B Question 3

The key to fame for a musician

Recently, a reader has commented under one of my blogpost asking for my advices on promotig her new song, and of course, I am here to summarize some of my tips on getting more
5 people to listen to your music.

First off, I would say promotig on different social media is one of the most significant way in helping you to gain more recognition. I believe that almost everyone on earth now own an Instagram account, right? Just in case there's someone who don't
10 know what an 'Instagram' is, it is a free, online photo-sharing application and social network platform that are acquired by Facebook in 2012. I am certain that there are lots of functions that you could use for promotig songs. For example, 'Instagram Reels' and hashtags.

15 I am sure that some of y'all are very updated and understand how to use the reels and hashtags functions on Instagram. But again, I'm still going to briefly explain them. 'Reels' are the latest tool launched in Instagram's suite of video options. It

Level 4 exemplar 2

Part B Question 3

allows you to upload a short clip of ^{video} up to 15 seconds with speed control, visual effect and most importantly, music. You could include the chorus part of the new song or the part you considered the most catchy and insert it into your reels. For the video, feel free to include anything you want, such as clips of you singing along the new song, or even create a choreography for the song! ^{For your information,} it's quite trendy these days for people to film ^{dance} challenge videos, making it really easy for these kind of videos to 'blow up'. Let's move on to skills. In adding useful hashtags under your Instagram Reels or Posts. I do believe that hashtags are fundamentally a way to label and categorize your contents. They help Instagram to serve your contents to relevant users by algorithm, which obviously could increase your views. Therefore, adding hashtags like 'music', 'musicians', 'songs', or the genre of your new song could be really helpful in gaining recognitions and getting more people to be interested in ^{your music.}

Next, it is crucial for you to keep close interactions with your fans after earning some followers. I suggest going on 'Instagram Live' regularly to bond with your followers. Instagram Live allows you to bring your audiences into a live moment, and they could ask questions that they are curious about you or your new song, so basically you could carry out a 'QnA' session on your

Level 4 exemplar 2

Part B Question 3

40 Instagram. Another option you could choose to shorten your distance with
your fans is by using the app 'BeReal', which allows you to take
unfiltered photos at a particular time once a day. It encourages you
to be more authentic instead of trying to be your best self all the
time. Followers definitely would love to see different faces of you
45 and learn more about your personality, so I do believe it is a great way
to enhance your bonding with them. They could also react to your
'BeReals' with a Realmoji which is a selfie taken by themselves mimicking
an emoji reaction.

Lastly, I encourage you to participate on more TV shows
50 once you have the chance to. I remember when I just debuted,
I went on a TV show called "Interview ^{with} the new ones" that gained
me a significant amount of followers. The host asked me various
questions regarding my story of how I started my music journey,
that lots of fans told me they were really impressed by my stories.
55 But do keep in mind that don't fake your stories ^{just to impress the audiences} and be as
realistic as you can, I believe there'll be someone who appreciate
your effort and your music!

These are all the suggestions I could like to provide by
now. Remember to always be genuine and realistic to people
60 who appreciate you. I'll keep on making updates if I

could think of anything new, stay tuned!

Level 4 exemplar 3

Part A

Dear Sir/Madam,

I am writing to express my disappointment on the experience at the Seaside Hotel.

5

I booked a one-night stay on the 7th April after encountering an advertisement on the Internet. The advertisement claimed to provide a room with balcony and ocean view which attracted me

Level 4 exemplar 3

Part A

at the first sight. Besides, it was expected that there were
¹⁰ Wi-Fi and air conditioning in the room. The whole package
cost HK \$1580 per night after discount, which was also supposed
to include taxes and fees.

However, the picture was totally different when the
¹⁵ staff brought me to my room. The room was facing the busy
street, with pedestrians passing by all the time which produced
intolerant noise. I tried to connect to the free Wi-Fi, but it
turned out that it was for staff only. Under no circumstances
can guests link with it. Moreover, there was no air conditioning in
²⁰ my room that I was forced to open the windows, exacerbating the
problem of noise pollution.

The experience did not fulfill my expectations and was very
different from what was shown on the hotel's website, which made me
²⁵ extremely disappointed. Therefore I hope that you can take action.
I would like to request for a whole-amount refund. Also, I would
like you to arrange a room that is with balcony and ocean view,
with all the facilities listed on the website, for my future visit to

Level 4 exemplar 3

Part A

your hotel.

30

It is earnestly hoped that the room and the facilities
will be improved in the future. I am looking forward to receiving your
reply as soon as possible.

35

Yours faithfully,
Chris Wong

40

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Level 4 exemplar 3

Part B Question 4

Dear Editor,

Recently, the issue of whether more areas in Hong Kong should be set to be dog-friendly has aroused wide concern and provoked a stir among the locals. Advocates put forward the idea that it is more convenient for dog-owners to bring them for a walk, while the skeptics insist that it may negatively affect other pedestrians and the environment. Divergent as the arguments are, it is my firm conviction that the new trend should be supported.

10

Among the reasons for my stance, the first recurring to my mind is that having more dog-friendly areas is improving convenience. In the old days, when different parks, shops and restaurants inhibit the entrance of dogs, their owners had to bring them back to their home before entering these areas. They had to spend time and energy to do this which is not as meaningful as we may think. Inevitably, dogs had also lost myriad of opportunities to spend with their owners. According to research, carried out by

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Level 4 exemplar 3

Part B Question 4

20 Hong Kong University, the major reason for people not to have a dog is because there were inadequate dog-friendly areas in the city. Having more of them is beneficial to dog-owners, and may attract more dog-lovers to own a dog.

25 Alongside improving convenience, under no circumstances should we overlook the fact that having more dog-friendly areas can allow people to have a companion with them while outside home. Sometimes, your friends may not be vacant to go shopping with you or go dining in the new restaurant near the promenade together. Undoubtedly, this is quite upset and lonely for us. When more areas
30 are open to dogs, we can simply bring along our dog with us, which is publicly-recognized as our "loyal friend". In Hong Kong, numerous dog-owners are seen everyday, no matter they are shopping in the mall or having a walk in the park.

35 Last but not least, it is of paramount importance that we notice the fact that having more dog-friendly areas is helping us to build a fair society. Dogs are living-organisms, as well as our pets. They should have their rights and freedom under this modern and advanced world. We always emphasize that discrimination should be

Level 4 exemplar 3

Part B Question 4

⁴⁰ eliminated, but actually this also applies on dogs. Opening more areas to dogs plays an important role to achieve a fair society.

Some people may say that dogs will bark on other people and excrete their "waste" anywhere on the street. However, it is a
⁴⁵ fact that most Hong Kong citizens are obeying the rules. They keep their dog on a leash and so the dog is under control at all times. After the dog goes to the toilet, their owners clean up the waste products immediately, maintaining the public hygiene.

⁵⁰ To conclude, it is my firm belief that the trend of having more areas that welcome dogs should be supported. This is advantageous to both humans and dogs in different aspects. It is earnestly hoped that more areas will open to dogs and more policies will be released by the government to help the dogs to blend with the city.

⁵⁵

Yours faithfully,

Chris

Chris Wong

⁶⁰

Level 4 exemplar 4

Part A

Dear manager,

I am writing to complain the advertisement of Seaside Motel. I felt extremely disappointed after experiencing the hotel's service. ^{fake} In addition, the poor service may even cause some safety issues. As a customer, I was worried that whether accidents would happened when I lived here. Hence, please pay more attention to the problems and made improvement.

Level 4 exemplar 4

Part A

Talking about the rules of ~~the~~ non-smoking, it was
¹⁰ disappointed that no staff monitor the rules. I was
stayed at my room and smelled a smoke smelling. When
I came out of ^{my} room, I discovered that other customers
were smoking at their room! The hotel's website showed
the rule of no smoking. However, no staff monitored
¹⁵ that. Even though I complained ~~for~~ it to the staffs,
the situation was not improved and they was still smoking.
It was upseted that staff showed loose monitoring
even they got the complaints.

The smoking ^{problems} also led to another issues which
²⁰ was ~~the~~ air conditioning. As some customers smoke
at floor, the emergency alarm was switched and
resulted in electricity fault. Hence, the Wi-Fi and
air conditioning did not work for whole night.
Speaking of the air conditioning, which was essential
²⁵ as it was summer now. The fault of air conditioning
made me suffered from insomnia! Moreover, the
disconnection of Wi-Fi made me could not seek
help by calling the staff through your Hotel Apps.

Level 4 exemplar 4

Part A

Hardly could I imagine the experience of other
³⁰ customers under this poor conditions.

To prevent the occurrence of safety issues, I
would like you to strengthen the monitoring to
customers. For example, the staff should monitor
by checking each floor once per hour. This is
³⁵ to ensure no smoking in customers' room and
the floor. This was ^acrucial checking as the
dangerous ~~of~~ brought by smoking was significant.
Moreover, please check the circuit once per hour
too to prevent the situation like electricity
⁴⁰ fault. ~~The~~ The electricity fault can even lead
to the safety issues. To ensure the safety and
the quality of living, I would like to see the
improvements immediately.

To conclude, I was truly disappointed to see
⁴⁵ the bad monitoring performance and the safety issues.
As a customer, I really worry for living at a
hotel that may cause potential hazard. Hence,
please pay more attention to the service.

Yours faithfully,
⁵⁰ Chris Wang

Level 4 exemplar 4

Part B Question 5

What marathon brings to an obese adult?

Recently, I posted a ^{video on} marathon Youtube went viral and gained 100,000 likes overnight. My original purpose was to share my experience for reducing weight. However, It ⁵ was suprised that the video piqued most attention from teenagers. As an obese ~~and~~ ^{adult}, I trully understand how difficult reducing weight is. Fortunately, with the ultimate patient, my weight is in normal range now. Hence, I would also encourage teenagers take my ^{experience} ¹⁰ as a support. Read on!

Talking about the benefits marathon brought to me, I had better physical health after running for marathon. Before I took this, I always found difficulties to run. I might even faint ~~on~~ ^{on} the ¹⁵ road with just exercising few minutes. However, when I started marathon for few weeks, I felt that my muscle was strengthened obviously. For example, In terms of my lung muscle, I discovered that I could breath deeper now.

Level 4 exemplar 4

Part B Question 5

Moreover, my leg muscle did not felt pain easily. Contrary to before, my leg muscle could keep contracting for relative longer time. These was part of the physical health brought by marathen. In addition, In terms of my body, ~~my~~ my weight lost significantly. owing to this, I was able to try ~~and~~ higher intensity of exercise. The exercise then trained my muscle strength in the faster way. As a result, I could feel that my physical health was better.

Physical health was not the only benefits marathon brought to me, marathon also benefits my mental health. As I had mentioned above, my weight had an obvious change and my muscle was strengthen. This made my body ^{to be} appeared thinner. My face was less rounded and my muscle became more tight and thinner. In the past, I always ^{feared} afraid to look ~~at~~ at others as I worried that they ~~would~~ would laugh me as fat as a pig. However, after I took marathon, I felt more confident. Contrary

Level 4 exemplar 4

Part B Question 5

⁴⁰ to before, I did not afraid the sight from others anymore. Marathon made me to be more confident in every aspect and I gradually diminished the ideas of giving up. Owing to the confidence brought, marathon also helped me to maintain

⁴⁵ health lifestyle in terms of social health.

Being more confident to interact with others, my social health was enhanced. I was repelling to communicate every one as I thought that they would not like me due

⁵⁰ to my appearance. However, having marathon helped me to get better appearance and confidence. Hence, I was more willing to communicate with other marathon players. I was no longer repelled for interacting with others and stepped

⁵⁵ out of comfort zone. Moreover, marathon also gave me an opportunities to enhance my social health. I made friends with other marathon runners and formed a group. We would message each other to go for marathon

⁶⁰ together! Moreover, they was always enthusiastic

Level 4 exemplar 4

Part B Question 5

to share the skills of marathon to me. Consequently, I had made many friends with common topics. I was hence no longer feeling embarrassed when I interacted with them.

⁶⁵ To conclude, these are all the details in my video. Perhaps the video showed ~~an~~ ^{the} unbelievable changes of me who was obese originally, I was surprised that the video attracted lots of attention of teenagers. I also hope that teenagers could
⁷⁰ learn the ways to persist just like me. If you want to ~~an~~ enhance a healthy lifestyle, ~~try~~ have a try for marathon!

⁷⁵

⁸⁰

Level 3 exemplar 1

Part A

Dear hotel manager,

I am writing this letter in order to express my disappointment about the Seaside Hotel. I booked a one-night stay at the hotel, yet⁵ I found that the room was very different from what was shown on the hotel's website. The details are as follows.

To begin with, the stream speed of Wi-Fi was low and it was

Level 3 exemplar 1

Part A

unstable. According to the hotel's website, there would provide Wi-Fi connection.
¹⁰ However, I found that I had to pay \$5 Hong Kong dollars for each hour of Wi-Fi connection. This had never stated in the website. It was disappointed that the stream speed of the Wi-Fi connection was low and the connection was unstable. I could not enjoy an entire video on Netflix. I could only deal with text tasks
¹⁵ by using the Wi-Fi connection. It would be grateful that the Wi-Fi stream speed, quality and price could be stated on the websites clearly. It helps consumers to choose the most suitable room.

Moreover, the ocean view was dirty. I believed that the
²⁰ ocean view shown on the website was charming and pleasant. Yet I found that there were plenty of plastic bottles, bags and cans in the ocean. I thought that they were through by some consumers in the other rooms. It would be admirable if you impose polistics to require a compensation. These behaviours should
²⁵ be abandoned. Only in this way can each consumer enjoy a charming ocean view.

Eventually, the air conditioning setting is too cold. I felt

Level 3 exemplar 1

Part A

30 really cold after I switched on the machine. However, I found that I could not turn off it ~~because~~ for the reason that the machine is too old. I called for the room service and you came immediately to repair the machine. It would be more comfortable that asking for a suitable temperature before the consumers arrived.

35 To sum up, I was disappointed with the Wi-Fi connection, polluted ocean view and air conditioning. On the contrary, the room service was admirable. It is hope that the hotel's detail can be stated clearly on the website and the quality of room can be improved in the future.

40

Yours faithfully
Chris Wong

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Level 3 exemplar 1

Part B Question 2

Recent years have seen a dramatically decreasing number of people having children. The birth rate of Hong Kong is becoming lower and lower. Many youngsters believe that the cost of having children is higher than before, and will affect their physical and mental health.

⁵ The details why they are less willing to have children are as follows.

First and foremost, the cost of living is higher than before and lead to a lower desire of millennials paying extra cost for a child. On the one hand, the rent and price level increase rapidly. Youngsters cannot afford the cost of living for themselves and their
¹⁰ children. Especially for the flat. Youngsters have to rent a larger flat which will not be affordable to them if they have babies. On the other hand, having children may cause a lower working hour to the youngsters which means having lower salaries. After pregnant, female are difficult to work. Parents have to pay attention to
¹⁵ childcare and have more engagement with the kids. They cannot focus on their own works and cannot get enough salaries to pay for the education cost for the kids. Thus, having fewer children is more desirable now than in the past due to the increasing of money.

Level 3 exemplar 1

Part B Question 2

and time lost.

20

Moreover, the youngsters' mental and physical health will be affected after having a kid. On the one hand, youngsters' working pressure is higher than before because of the rising of price level. It is ubiquitous that the teenagers are affected by the mental illness. The cases of depression
25 after pregnant or marry is more than before. Teenagers are suffered from mental issues after having a child. On the other hand, millennials feel tired and exhausted after working for a whole day. Yet they cannot enjoy leisure time or sleeping time because of the crying of babies. Lacking of sleeping time will lead to a higher risk of
30 high blood pressure. Teenagers are suffered from higher pressure, more mental and physical issues. Therefore, they are less willing to have a kid than in the past.

Last but not least, the teenagers' parents impose less pressure
35 on them about the notion of having a child. Traditionally, parents desired youngsters to have children as quick as possible in order to maintain the future of family. On the contrary, parents in nowadays are more open mind. They will respect teenagers' willingness and desirable instead of to force teenagers get married and have children rapidly. Adolescents

Level 3 exemplar 1

Part B Question 2

40 enjoy more freedom to pursue their dream. Thus, having fewer children is more desirable now.

In conclusion, teenagers are less willing to have children now than in the past. They are suffered by the cost of living, mental
45 and physical health issues. Parents will not impose their notion on teenagers. Less birth rate may lead to a lack of labour mobility. Government are trying to help the teenagers in nowadays. They provide more subsidy to the family without kid and tax allowance to these family. Government also cooperate with non-government organizations like Pop Leung Kok.
50 They are helping childcare, education and the underprivileged. In the aspect of society, we require more children. As the saying goes, no one is an island, government wants to help the teenagers on the cost of living and health aspect. Only in this way can the society enjoy a better future.

55

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Level 3 exemplar 2

Part A

Dear Sir,

I booked a one-night stay at Seaside Hotel. However, I was not satisfied with my stay because the room was very different from what was shown on the hotel's website. Therefore, I am writing to explain that why I was disappointed and what I would like you to improve.

To begin with, I was disappointed because some

Level 3 exemplar 2

Part A

of services in the hotel are not as good as
10 what I expected. According to the website page of
the hotel, Wi-Fi would be provided. However, after I
entered the room booked by me, I can hardly
use the Wi-Fi due to the poor connection
quality. Apart from that, as what your website shows,
15 the hotel would provide a non-smoking environment, yet
I saw someone was smoking when I was standing
on the balcony of the room, which was terrible. Moreover, the
room which was booked by me was not as same
as the picture ^{showing} on the website. The room I booked
20 was so messy and some equipment ⁱⁿ there was even
broken and dysfunctional. The above reasons are why
I was not elated with the experience that staying
at the hotel.

Moving on to the things I want you to
25 do, I recommend that you can improve the
Wi-Fi quality in the hotel for the sake of providing
a better environment for customers. On the other ^{hand}, I
advise that you should hire some people to check and

Level 3 exemplar 2

Part A

30 repair the appliances and furnitures regularly to prevent
the emergence of similar situation that I experienced.
I hope that you can address the problem which
were encounted by me.

35

yours faithfully
Chris Wang

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Level 3 exemplar 2

Part B Question 3

How to promote your original music.

With the advancement of technology, more and more people can compose their own music with the help of internet. However, it also make that a large amount of songs flood the internet and market and make your composition become invisible to people. Therefore I am writing this blog to teach you how to promote a song which was written by yourself.

To begin with, we can promote our songs by adding a good ~~cover~~ ~~and~~ title for your own music. According to a survey conducted by the University of Hong Kong, people tend to click ^{and listen to} songs which contain a captivating title ~~and cover~~ because an amazing title will provide a good impression for people and make people become more eager to listen to your songs. For example, even I am a successful musician

Level 3 exemplar 2

Part B Question 3

20 now, but if I release a song with a
dull and boring title, no one will listen to it because
they can even notice it. Therefore, if you want
to promote your songs and entice more people to
listen to your music, adding a fascinating title for
your songs is vital and important. Apart from adding
25 a good title for your songs, using internet to promote
your pieces is also a great method.

Moving on to you can promote your songs
by uploading them to short-video platform. Nowadays,
more and more songs are used as background
30 music of short videos, and a majority of songs can
gain popularity by it. Therefore, I recommend that you
can upload your music to short-videos' platform like
TikTok for the sake of making your songs
become more popular. Once you upload your
35 songs to those platforms, other creators may use your
music as the background music of their videos, which
would make your song expose to the users of those
platforms and I believe that the greater exposure your songs
can have, "more people will be attracted to

Level 3 exemplar 2

Part B Question 3

⁴⁰ listen to your music.

On the other hand, you can also promote your songs by "playing" it in your school.

It's because you can promote your songs to your schoolmates by doing this. Not only can ⁴⁵ playing your songs in your school make more people hear your songs, but it also can let you meet friends who are also interested in ^{music}.

To sum up, the above method can help you to promote your songs. I hope that I can hear your songs somewhere in the future.

⁵⁰

⁵⁵

⁶⁰

Level 3 exemplar 3

Part A

Dear Sir / Madam,

I am writing to share my experience of having a one-night stay at the Seaside Hotel. I didn't feel enjoyable with my stay as the room was totally different from what was⁵ shown on the hotel's website.

First and foremost, according to the hotel's website, smoking is not allowed in the room. However, the room I booked is smelly. I could even find plenty of rubbishes

Level 3 exemplar 3

Part A

which have ^(been put here) long time ago.

10 Furthermore, the room ^(that) I booked didn't provide Wi-Fi. I could not use any electronic devices. When I asked the staff for resolving this problem, she was rude and did not provide any helps to me.

~~I felt really disappointed and below are something~~

15 On top of that, the room service is poor. I ordered a dinner set and hoped to eat it in my room. I waited for around two hours but I still did not have the meal. Despite the fact that your staff are busy, it is not possible to let the customers

20 wait for two hours.

Last but not least, I would like you to have a better staff training. For instance, you can enhance their ability to solve the problem, including the requirement or enquiries of the customers. They should correct their

25 way to service us. Not merely their speaking tone, but also their effectiveness.

In conclusion, above are some of my experience and advices. I hope these can help you. I look forward to

(and the problem will no longer happen)

Level 3 exemplar 3

Part A

hearing you soon.

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Yours faithfully,

Chris Wong

Chris Wong

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Level 3 exemplar 3

Part B Question 4

Dear editor,

I am writing to share my point of view of the new trend, which is a dog-friendly. There is no denying that (plenty of places in Hong Kong become) dogs
5 are human's friend. However, I do not support this new trend.

First and foremost, some of the people living in Hong Kong are scared of dogs. If most of the areas in Hong Kong become dogs-friendly, it will definitely
10 affect people's life. For example, when you are eating burger in the fast food restaurant, a huge dog sits next to you, keeps making some terrible sounds and seems like it is going to attack you. Therefore
15 Therefore, choosing of a dog-friendly place is not friendly to people (the amount of) who do not like dogs.

Furthermore, it is vital that the dogs should be under control at all times. Unfortunately, not all of

Level 3 exemplar 3

Part B Question 4

the dogs owners can do it. When the owner
²⁰ do not keep their dog on a leash as well as
under control all the times, it is not merely dangerous
to the dogs but also other people. For instance,
there is plenty of things that will kill dogs if
they eat it, including chocolate, chicken bones. Another
²⁵ example is the dogs may run away because the
places which are dog-friendly are not mostly for
the dogs, there may be some loud noise, or too
crowded, that will scared them as well.

On top of that, there are lots of news mentioned
³⁰ that the causes of dogs attacking people are
increasing. Thanks to the trend, dogs are allowed
to go to more different places, such as parks, which
must be full of children. Some children are too
young and do not know how to play with the
³⁵ dogs. If they do something that will draw dogs'
attention or let them become excited, like
running. The dogs may attack them. When I was
young, I play with a dog and start running, it keeps
following me. I do not like it but the dog did not

Level 3 exemplar 3

Part B Question 4

⁴⁰ stop. Lastly, this continued for half hours long, which really scared me. Until now, I still scared of dogs. Therefore, dogs may attack people or leave some terrible memories to people.

In conclusion, above are the reasons why I
⁴⁵ do not support the new friend. I hope my point of view will be helpful. Thanks for your time.

Yours faithfully,

Chris Wong

⁵⁰ Chris Wong

YMT

⁵⁵

⁶⁰

Level 3 exemplar 4

Part A

Dear hotel manager,

I booked a one-night stay at the Seaside Hotel after seeing the advertisement. As a hotel lover, I have a⁵ range of experience stay in different^{hotel}. Therefore, I am attracted by your hotel and want to have a unforgettable memory. However, I was disappointed as the room was very different from what was shown on the hotel's website.

Level 3 exemplar 4

Part A

¹⁰ To commence with, the room service is trouble. When I need for help, no one is respond to me. It is clear to see that the hotel is lack of waiters. Worse still, the waiters is not attentive even rude. I found that the light is broken and cannot turn on, so I called ¹⁵ the hotel in order to change one. Nevertheless, there were no any measures after two hours have wasted. The waiter comes after I called it again and again. But the final solution is give me a new light and I need to install it myself as the waiter said he was busy. Therefore, ²⁰ I think the room service is very bad and I will not stay in again.

Moreover, the facilities in the hotel room. You have promise to provide a stable Wi-Fi and advanced air ²⁵ condition. Nonetheless, it is not the case. The Wi-Fi is not stable and the connection stop suddenly. It is difficult for me to watch a whole video in my mobile phone and I was very angry. Besides, the air condition

Level 3 exemplar 4

Part A

is old. There were water keep falling down which make
³⁰ me cannot sleep well as it is noising. Therefore, I was
very disappointed about the hotel room.

Apart from this, the most dissatisfied place is the
ocean view. I have seen a lot of picture about the
³⁵ ocean view through internet, which is spectacular. However,
when I tried to see it, I found that a host of
people was smoking although it is non-smoking area.
Nobody regulate those irresponsible behavior and the
environment become bad. The fresh air become dusty
⁴⁰ which make me do not want to stay at there more
than one second. Also, I have got a flu after I
smell the harmful air.

In attempt to attract more customer, you need to
⁴⁵ recruit more workers and give training to them. To
ensure all of the waiters are attentive and patient so
that the relationship between employer and customer
will become better. Not only maintain a good operation

Level 3 exemplar 4

Part A

and management, but also bolster and enhance your
50 brand name.

Moreover, the out-dated facilities must be change or
fix in order to have a better experience for customers.
As the price is quite expensive so it is essential to
55 have balance between the services and price. You need
to show toward customers that the hotel is worth
to stay in.

Last, I need to have some compensation from this bad
60 experience. The waiter should apologize to me as he
attitude was impolite and I mad at it. Also, I want
to refund part of the hotel's price due to the difference
between the actual room and the room shown on
hotel's website.

65 I earnest hope that you can improve the hotel service
and facilities and provide a comfortable, happy environment
for people to stay in.

←
(Yours faithfully)
(Chris Wong)

Level 3 exemplar 4

Part B Question 5

Dream come true!

I am still cannot believe that my video went viral and gained 100000 likes overnight. It is a magic moment in my life and let me realize that if you⁵ can adhere to chase you dream, you will success in the end.

The video I went viral is about singing. I like singing a lot since I was small. Unfortunately, I am not the talent one. I am not good at music and¹⁰ I often need some time to find the accurate melody. When I singing at home, my parents laugh at me. When I singing at school, my friends teased on me. I was very disappointed at that time and even wants to give up. I lost the interest in music and start to talk to¹⁵ myself that maybe singing is not suitable for me. However, my music teacher in 'secondary school' ^{has} given a lot of supports to me.

I still remember it is lunch time. After I

Level 3 exemplar 4

Part B Question 5

finished my lunch, I tried to sing at the corner of
²⁰ the school. When I stopped my voice, there were
claps appear. It is quite mind-boggling that I found
that there was a person listen to me and I
even realized that the person was my music teacher.
I was nervous at that moment and tried to memorize
²⁵ that the performance was good or bad. However, a
voice stop my imagination. 'You did a great job!' the
music teacher said. I cannot believe that I have got
an admire from my music teacher.

After that, my music teacher keep encourage
³⁰ and listen to my songs and help me to enhance the
skill. I keep practise every day and take the
conective action for mistakes. To be honest, the process
was tedious as I need to sing a sentence in many
times. However, the adrievement after you can sing a
³⁵ whole song is great and no any regret again.

Then, I start to put my cover on social
media and I also face a range of difficulties. It is
easy to see some negative comments and the situation
that dislike more than like at the beginning. I quite

Level 3 exemplar 4

Part B Question 5

⁴⁰ upset at that time. Moreover, it is hard for me to balance the time between study and singing. Therefore I give up it ^{for a while} and focus on study as my academic result was poor. Nevertheless, I found that it is impossible for me to give up singing. I was jealous when I saw people
⁴⁵ were singing and I collect it again.

I make a time table which clearly show the time for study and singing. I overlooked all the comments, focus on singing and do my best. I know that my voice cannot be satisfy by
⁵⁰ everyone. Music is a way let me feel relax and happy so I don't need to worry about other's comments.

Then, the magic moment exists! After I upload my latest singing video, I went to sleep.
⁵⁵ When I wake up, I found that my video went viral, there are a lot of red heart appear in the video and positive comments, just like a dream. I told it to my parents and friends, they all proud at me and apologize to me.

⁶⁰ It is a great honor for me to get

Level 3 exemplar 4

Part B Question 5

popular, and made me realize that my effort and hard-work is not wasted. I want to thank to my music teacher, she keep accompany and support me so that I can have this achievement at the end.

65

If you have a dream, don't just dream it! You need to take a action. Although the process for chasing your dream is not easy, you can success with you strong determination, brave heart and sincere attitude!

70

75

80

Level 2 exemplar 1

Part A

Dear Manager,

I am writing to express my
feeling about staying in your hotel. One day
5 after I seeing the advertisement, I booked
a one - night stay at your Seaside
Hotel. However, I have a disappointed
experience of staying in your hotel. Also,

Level 2 exemplar 1

Part A

10 the room was very different from what was
shown on the hotel's website.

15 First, the hotel can not see the balcony
and ocean view, when I booked in the website
there ~~was~~ said that it can see it but when
I live inside I just see the building near
your hotel. and can't see any views there.
It was very upset about that because we
planned to take pictures on my social media.

20 Then, the next problems is your
Wi-Fi is very slow also many times
can't connect easily. I am a boss of
a company I need to use my computer for
work if I don't have Wi-Fi it is
25 difficult for me to work, in that night.
I can't manage my company and connecting with
them and it is a big problem.

Level 2 exemplar 1

Part A

At the end, I think that you should
30 show the true on your hotel's website and
find a company to fix your wi-fi, Don't
said something you can't do on the website.
It will make the customer have bad feeling
of your hotel. Hope you can tackle the
35 problems.

Yours,
faithfully

40

45

Level 2 exemplar 1

Part B Question 2

A century ago women in Hong Kong had on average five children but nowadays women has less than one children. I think that it have a lots of reasons.

5

First, they don't have enough time to caring a children, they need to work at least eight hours everyday. also they maybe have a parents to take care of because they were old so that they definitely don't have time to care a ~~children~~ ^{children}. And in the past people do not have many knowledge they can't find a job so that they have a lots of time at home for caring a ~~children~~ ^{children}.

10

15

Nowaday people after doing their work they usually ~~last~~ to go outside with their friends like shopping, eating. ~~but~~ but in the past they don't have a lots of

Level 2 exemplar 1

Part B Question 2

choice of these activity.

20

Then, The last ~~step~~ problems is if they have money they also want to save for themselves. because raising a ~~child~~ ^{children} you need to use a lots of money. they want to use for buying something they want to shopping. don't want to share with their ~~child~~ children.

25

30

35

After that, some people may not like children they ~~to~~ think that the children were very noisy and naughty, they don't want to spend time on children. And they also not patient enough. Because if you do everything at home you also ~~need~~ need to around your children if you don't have ~~enough~~ enough patience you were hard to keep a children.

Level 2 exemplar 1

Part B Question 2

40 To compare, In the past and nowadays:
have many different, In the past years
they may don't have a lot of thing
to play like shopping etc. but nowadays have
a lot of thing to ~~attract~~ attract. people
45 they don't want to ~~spend~~ spend the
time for ~~the~~ children like ~~the~~ when
they grow up you need to teach them
to do ~~the~~ homeworks or bring them
to different class to learn. They want
50 ~~to~~ make me time. just want to spend the
~~the~~ time for their own. so that the
children were less than before. Not just think
that too easily think that if the children
have good quality life style or not. And
55 use me as an example raising a children
I also think that is not easy have
a lot of ~~the~~ things you should think
before when you have a childrens.
You also have something to concern like
60 ~~the~~ your house is big ^{enough} ~~enough~~ or not

Level 2 exemplar 1

Part B Question 2

and when you go to work who can
~~the~~ help you to take care with your
~~the~~ children ~~the~~ or you quit your job
then your money ~~the~~ can support your
65 family or not? these also is ~~the~~
household peoples. were concern. they will plan
a lot ~~the~~ not only born a children.
In the past the people maybe not
think to ~~the~~ much just born it.

70

75

80

Level 2 exemplar 2

Part A

Dear sir / madam :

I booked a one-night stay at ~~the~~ ~~year~~ the Seaside Hotel after seeing the advertisement your company posted it. Honestly, I 'm disappointed with my^s stay because the room was very different from what was shown on the hotels' s website. ~~There~~ are the points I was disappointed.

Level 2 exemplar 2

Part A

First, the hotel's website shown that there are beautiful
10 ocean view & I can see on the balcony. I
was so excited with that view. In fact, I only can
see the buildings like a wall, to block the
ocean view. ~~I am very~~ This is disappointing.
Maybe next time, the hotel needs to plan the
15 room's location seriously.

Secondly, the hotel's website mentioned that a
non-smoking room but when I ~~get~~ got in
the room first time, the smoking smells ^{was all} around
20 the room. It make me feel uncomfortable and
I need ~~ed~~ to take a long time get rid of
this smell. I suggest the manager need to check each
room did some customers smoking in room. It's
good for every customer's health
25

Next, the website also mentioned there are
room service in hotel. I used the room's phone to
call ~~ed~~ the counter 3 times, there are no

Level 2 exemplar 2

Part A

30 people to reply. I'm disappointed with it.

~~7~~

This email is not for get any paid back. The purpose of this email is hope ~~for~~ the hotels correct the mistake and ~~the~~ make it be better.

35 I hope to that will better when I visited again

Yours sincerely,
Chris Wong

40

45

Level 2 exemplar 2

Part B Question 3

Resonate with people.

Hi! It's me! It's been a while ~~to~~ ~~didn't~~ didn't share my daily life to all of you! I'm busy to prepare my mini live recently. However, there are a reader
5 recorded a song and asked me how to promote the song. That's inspired me, It make me think about how to promote the song. ~~And~~ Finally, I ~~got~~ figure out some way to promote the song. Check this out!

10

First, I bet every people in this earth it must have at least 1 social media in their devices. This makes social media is the best way to promote the ^{fantastic} music. ~~Post it~~ ~~your~~
15 Social media is the ~~beginning~~ ^{fantastic} beginning of musician. Up loaded your song to social media, such as Instagram, Twitter, Facebook. The calculation of these app will promote your song to someone

Level 2 exemplar 2

Part B Question 3

might like it. There is 1 people love this
20 song, they will reposted it, again and again. This
is one way to get more people to listen your
music.

Next, this way might be take a bit of
25 brave heart, Busking, Busking on street ~~can~~ can
let the ~~the~~ peoples are shopping, dating can know
your song. If they enjoy your voice ~~and~~ and your
song. They will standing in front of you. It is
encouraging. Many Kok's street have many
30 musician and singer sing on the street, ^{and} Many people
enjoy it.

After ~~that~~ these two way to perform you
song, I recommended ^{all of} you ~~can~~ can write the lyrics
35 or song to describe or criticise the trend or
bad trendy in this city today. It's really ~~not~~ goe
people sympathy. Take me to be example, I wrote
a song critibe the bully's trend in Hong Kong.
It ~~is~~ is my ^{most} ~~best~~ ^{popular} song on different music app.

Level 2 exemplar 2

Part B Question 3

40 Many people commented they can feel ~~I can be~~ with
~~be~~ ~~with~~ I can be with them. I am the
~~strongest~~ strongest support of them. It showed me,
~~how the~~ ^{music} ~~song~~ is powerful.

45 Music is powerful, I t can ~~connect~~ connect
everyone and gives peoples power to fighting ~~in~~ their
hard situation. Hope to see you guys using music
to Resonate with people.

50

55

60

Level 2 exemplar 3

Part A

Dear Manager:

I am customer had booked a one-night stay at your hotel, but after this night, I am very disappointed about your hotel, because the room was very different from what was shown on the hotel's website. This room have some factor make me so disappointed.

Firstly, your hotel's website was show that book now have discount, but when I pay. I found that you hotel do

Level 2 exemplar 3

Part A

not have discount with me, but when I ask your hotel counter
¹⁰ they said the discount has been over, it make me feel angry.
If discount is over, you should show on hotel's website, your
hotel must pay back for me. it is not fair for customer
come to your hotel for discount.

second, hotel service also bad, after room service.
¹⁵ I can easy found that it is dirty on the table, it make me
get sick now, in the room wi-fi speed as weak as ant.
never mind, but why your room Air conditioning sound so
big. I just want to haveing a good night, your hotel should
buy a new one.

²⁰ third, hotel's website was shown that this room with
balcony and Ocean view. That a main reason I booked
this room, but when I stay this room, I can't saw any
balcony and Ocean, I just saw some of tree, it is your
website got wrong on that day. I can't belived it I am
²⁵ so disappointed.

At last, you must make sure your website is correct and pay
back for me, and then apologize for all I feel disappointed.
If your hotel keep it service, I will give you one star comment.

Level 2 exemplar 3

Part B Question 4

Dear editor:

Nowaday, HongKong has many more areas such as parks, shops and restaurants that welcome dogs. Some people feel that the city has gone too far in its efforts to be dog-friendly.

⁵ In my opinion, I don't think our city has gone too far, now I will tell some benefit of dog-friendly.

First, dog-friendly can teach children how to promote good relationship between pet. Now a lot of people do not know how to build turs, so that when they make some ¹⁰ pet angry, they also use wrong way to solve this problem. Dog-friendly can let children have more time to learn how to promote good relationship between dog, next time when they saw dog on the street, dog is friendly with people.

second, dog-friendly can promote healthy atmospher ¹⁵ with some special people. some people can't see anything need dog to lead them walk, so that dog-friendly not just friendly about dogs but also special need people. Our city need to care about all people need, so it is why our city gone

Level 2 exemplar 3

Part B Question 4

far in its efforts to be dog-friendly.

²⁰ Some people think that dog-friendly make people more
easy to get hurt, maybe some time dog loss control
in restaurants It will cause big trouble. But in my opinion,
it is because of a lack of rules, rules problem make people
feel stress, when dog saw human behave, dog will feel

²⁵ stressful too, so our city gone far in dog-friendly is very
important.

yours sincerely
Mr Smith

³⁰

³⁵

Level 2 exemplar 4

Part A

Dear hotel manager,

I am disappointed after one-night stay at the seaside hotel. The room was very different from what was shown on the hotel's website.

⁵ First, website write the hotel is include Wi-Fi and there have TV in the picture. I tried to connect Wi-Fi into internet. But the manger did not told me the password. So I called the room service

Level 2 exemplar 4

Part A

He said 'The password is write in the wall, go check by
10 yourself' I think he is impolite. After checking, the wi-fi
is still disconnect. I asked other ~~other~~ ^{tourster} in other
room. They living there a few week and also cannot
use the wi-fi. They told ~~the~~ ^{me} wi-fi and TV is broken early
they try many times. Therefore, I hope the hotel
15 fix the wi-fi. Make sure ~~any~~ every people can get
into internet.

Second, I see many people smoke in ~~the~~
public area. For me, I ~~not~~ hate smell ~~smoke~~
smoke. The second-hand smoke make people unhealth.
20 I always avoid that. I hope ~~the~~ hotel can increase
people non-smoking awareness in hotel. Told people
stop this behavior in hotel. It will impact other
people's health. Also, you can make a smoke area for
people who smoking.

25 I hope the advice can help your hotel and
get change in a future.

Best wishes,

Mr. Smith

Level 2 exemplar 4

Part B Question 5

Famous in social media

I am Mr. Smith. I posted a video on social media that went viral and gained 100,000 likes overnight. Many student ask me How to be famous? How to success in internet? I will share my experience ~~with~~ ~~for~~ for everyone.

First, when i was small, One times my dad give me a phone when i was 13. ~~This~~ This is my first time to get in internet. There have app call 'Youtube' I click in and watch a video randomly. After this, I discover my ~~best~~ dream is become a Youtuber. There have any type of the video such as gaming video, cooking video ~~and~~ or story video. ~~There~~ You can see any type video in social media. Therefore, i trying to pose my first video in social media. For me, I love to play video games. So, my first video of my life is about gaming. After a week, this video is still only 100 ~~video~~ view and do not ~~increase~~ increase

Level 2 exemplar 4

Part B Question 5

in later. I discover ~~longed~~ success in social media
20 is not ~~that~~ easy. You need to ~~know~~ many ~~things~~
knowledge about making video. ~~For~~ For example, how to make
a good opening, background music and ending. These can make
your video more attractive. After this, I watch other YouTuber and
learn from their ~~video~~ ^{video} ~~video~~. I learn you need more
25 creative if you want be a success in social media. So,
I try to do more ~~different type~~ ~~video~~ video about
different type like vlog, open nstory box and life video.
After the change, my view from 100 increase to 10000.
~~My~~ I improve my ^{making} video skill. My video likes is
30 increasing. Finally, in my new video is about doing ~~question~~ question
and answer with my audience. This ~~video~~ video i post on social
media is gained 100000 likes overnight.

Nowadays, social media is popular. Internet is
more common. Every teenager have a phone. They can get
35 into internet everywhere, everytime. That's why, social media
have big impact for teenage. I know student will spend a
lot of time in social media ~~for~~ everyday. I want use my
experiencence to tell you ~~a~~ being success is not easy. I spend
many time to think how to make video more creative, to

Level 2 exemplar 4

Part B Question 5

40 attract people. My achievement is not easy to get. You
need work-hard to learning like me. Every fail is improving
you.

I share some advice to student if you want
being success in social media. Before you making a video.
45 You need learn more story design. I suggest you
can watch more fiction-book. That can ~~more~~
make you more creative. Also, don't doing one type
of video. Trying to create new video style just for you.
Video style chosen is important. And listen more audience
50 advice in command. The main point to make good video
is you work-hard. This is my sharing. I hope
my experience can help you. Also, enjoy it.

55

60

Level 1 exemplar 1

Part A

Dear Manager,

I am writing to share my disappointment for a bad living experience at the Seaside Hotel which was very different from what was shown on the hotel's website. I am truly know that the room might has a little distinction between the picture, but is it too much?

Level 1 exemplar 1

Part A

10 Firstly, the air conditioning was losing control. It turn
to hot and cold very frequent, and it wasn't work to
ask hotel's persone. They just tell me that it was
OK to keep warm, but I still feel uncomfortable
during a night. So I could not sleep well and
make me have no enough energy to have a
15 impotent meeting. Moreover, your hotel are not very
clean enough next day! I even had found that
there was a hair into the cup. That is so disgusting.

Therefore, the hotel's website showing that the room with
balcony and ocean view. However, the only thing
20 I could see just a half of the sky. There have
a huge building out of my window and I really
disappointed about the room.

I am writing to you is because I hope
the Seaside Hotel can accept my advices and doing
25 be better. The Hotel air conditioning need to change
a new one, to provide a suitable environment to every
customer and enhance the persone's attitude, doing better
clean work.

Level 1 exemplar 1

Part A

Therefore, do not use the fake photos and try to shake
30 people. I am very expectancy to see the hotel doing
better.

Yours faithfully,

35 Chris Wang

40

45

Level 1 exemplar 1

Part B Question 2

Fewer Children Is More Desirable Now Than In The Past

Now a day, there are more comment to see a family with one or even no children in Hong Kong. However, a century ago, women had on average five children. The average family size getting small. So why people ~~give~~ make the occurrence change?

The one of the reason is that the society environment has gone far, every one start promote equality and it promote gender equality at the same time. ~~women~~ It enhance women's social state and let them have a challenge to learning and work. Women do not need to accompany ^{about book} man to live. They can be a person, to be themselves. ~~No to be a finally mother~~ ~~ate~~ However, the only work women can do in the past, just to be a wife and mother. They must to be marry ~~at~~ even with a strange which their parent tell

them. So they have no to have no less than one children. But ~~at now~~, ~~women~~

Level 1 exemplar 2

Part A

Dear Manager:

Good morning, first. I want to say
sorry to waste your time to read this email.

Before that, I was went to this hotel booking
⁵ few times. And - this time in the website
it was cheaper than last times. The price were
only \$1580 per night. It was nice at list
in the website.

Level 1 exemplar 2

Part A

When we were arrived the hotel. The feeling were
10 So bad. The website photo are not ... same.
The Wi-Fi are so bad. I just want to watch the TV
show, also were could not open. And then, Non-smoking
in the hotel your website wirted. But why
hotel worker could smoking in their working times.
15 The hotel are very dirty and, smell is the worst.
I could not sleep well. It was everywhere
about the smoking. And I also told the motel worker.
Although they were not want to listen what I what.
This time one-night stay at your's seaside
20 hotel. I was felt disappointed. The hotel are dirty
and smell bed. Room with ocean view.
maybe its very dirty, when I arrived I could not
saw any things. First. I think you are manager
Show teach them and how to keep well to us.
25 How to keep kindly to us. And also, I think
this is the most, to clear ^{the hote} always,
it feels not good, other one are no one likes it.
Thank you you are reading to hear. And hope your reply.

yours faithfully.
30 Chris wang.

Level 1 exemplar 2

Part B Question 3

How did I promote the song

Chris Wong, First,

Hi I am " thank you if you had listen my music before you read this blog. And also thank you
5 if you had not been listen my song but still reading the blog. I feel it's so lucky. Music promote and music blogger that also are my job. That what I do.

Before being a creator, I was want to
10 do other job. It were my family wanted. Not my choice. When I was a child. The TV show were always played the music dram. The acts, charter. 'They are great.' That what I think. TV show also had
15 cartoon; it not interesting that is my felt. I think is that moment, I start to like music. Music are the most bigger that the mobile phone and any toys.

Level 1 exemplar 2

Part B Question 3

So that, I learn a lot music, piano,
20 singing if that was about music. In my child,
I would not went out side play with other children.
I would stay at home. learn piano, learn
music, because I love it. When I was
16, I want to try, learn to, create.
25 I will, want create by myself. I often
arrive to different place to promote the song.
When I promote song, the notebook, ipad,
a pen, to make me easy to create the song.
Like I went hiking, saw a bird, this a lot
30 also why I want to create the song. Although
this is not a great job in their opinion.
My mum and dad were did not like before
I told them I want to be a creator.
I want to be a music blog.
35 I love music when I was listen, R&B,
Kpop music, wlg music, likes the bgm.
I am enjoy, create, moment. This why
I like music. I think every moment, like when
I feel sad, when I feel worried.

Level 1 exemplar 2

Part B Question 3

40 when I feel great --- in different moment.
I will want to add a music. I want enjoy
people listen my song their feeling.
I think this is why I am like music at
before when I was child, Music could were
45 my voice. A song can tell us what you think.
This is the funny moment.
So, that were me. How I promote the
song. And why I was like music so much.
I think everyone also had a dream.
50 What to do also, but were scared to try.
I want to tell you just try. I think you will
be good. If you to try. So do not worried
and try your best.

Chris Wong

55

60

Level 1 exemplar 3

Part A

~~Hel~~ Hello,

I Before, I booked a one-night stay at your # hotel.
I am writing about # the room was very different ~~from~~ ~~to~~
from what was shown on the hotel's website; this problem.

5

Firstly, why is the wi-Fi signal so bad? I connect
the wi-Fi after I cannot open anyone website. waiting
for until I can use the wi-Fi open the website, but

Level 1 exemplar 3

Part A

the wi-Fi speed is very slow. I can not fluent for look
¹⁰ the website. So, I think your can change the other wi-Fi
service. they can help other people reduce them loading
website the open times.

~~secondly, The room is very dirty at my living, I already sleep~~
¹⁵ ~~for the hotel bed~~

secondly, I do not get the good room service, The room
is very dirty when I into the room at the moment. I ~~dis~~
discover some hair in the bed when I already sleep
to the hotel bed. your service number do not clean
²⁰ the bad all-round. They lost of some hair on the bed.
I think you need give service training for your service
number. make them give a good service room for the
autonomous.

²⁵ lastly, I want say the air conditioning maybe is bad.
I can not feel the cold wind. Sometime it is can not
reduce the wind speed, The wind speed just equal, I do
not adjust other for it. So, I suggest you can change

Level 1 exemplar 3

Part A

30 a new air condition. make other autonomans happy with
your living.

~~This is all my opinion. I hope they can help your
reser resolve the room problem.~~

35 This is all my were disappointed the cause from and
my opinion. I hope they can help your resolve the room
problem.

~~Autonomans.~~

Autonomans.

40

45

Level 1 exemplar 3

Part B Question 4

Dear editor,

I am writing about I support this new trend.

⁵ In the now, Have more people choice take carry the pets. because take carry the pets can make me reduce lonely. have more people will choice the dog be themselves pets. because the dog have more ~~game~~ energetic better than other pets.

¹⁰

fristly, the new trend can bring our dog go to more place than before. such as parks, shops and restaurants that all welcome dogs. I can go out with my dogs. It is no just need wait me in the home. It can ¹⁵ company with me.

secondly, they can make our more friendly during us together times. we can get more different ~~at~~ undergo. ~~We not need~~

Level 1 exemplar 3

Part B Question 4

20 just only get play ~~a~~moment in the home. we can get other
diffrent ~~moment~~ moment.

lastly, the new trend can give dogs other player, ^{they} ~~it~~ ~~is~~ can
social other friendly. not just only friendly, they can
meet other dogs.

25 This is all my opinion. I very support this new trend.

30 ~~author~~ ^{reader}

35

Level 1 exemplar 4

Part A

Dear hotel manager,

I ~~of~~ booked ~~the a one-night stay at~~ your hotel ~~yesterday~~ yesterday on one night. The reason I booked your hotel ~~is~~ was because I seeing in ~~so~~ ~~to~~ social media. ~~And I see~~
⁵ ~~in social media~~ your hotel's website shown that the room with ~~a~~ balcony and ocean view is good. ~~Also~~, had wi-fi, ~~the~~ ~~so~~ good air conditioning and room service is very great. And you also have a disca'n't. ~~so~~ I book it.

Level 1 exemplar 4

Part A

But yesterday, I went to your hotel home, I
10 see a lot of different from what shown on the ~~the~~
hotel's website. for explain, the room ~~had~~ air conditioning
can not open, so that I ~~call~~ called to the service ~~pe~~
plas. And ~~the~~ they asked 'I can't help you.' So that
let me very ~~unhapph~~ ~~was~~ unhappy.

15 Next, I see your hotel's website ~~sit~~ side can't smoking.
But in the room I smeing someone was smoking in
and ~~the~~ other room. I'm so disspont in this. Also, The
room was don't had the ~~Free~~ ~~is~~ free wi-Fi. So, I can't
do anthy think ~~the~~ ~~is~~ in the room.

20 Nevertheless, your hotel's website side had the room
~~ser~~ service, but at the moning was ~~on~~ no one to come
~~to~~ to ~~the~~ the up the room.

~~Fast~~ Fincally, I think you need to fex the Wi-Fi and
air conditioning. And see ~~who~~ who is smoking there. And
25 see the service ~~person~~ person the ~~the~~ telk!

Isaac,

Your s

Level 1 exemplar 4

Part B Question 5

I can believe that ~~me~~ my video have 100,000 likes overnight.
in the next day, I go to school, like are longma ~~peeper~~
~~person~~. And in the ~~shool~~ school ~~to~~ door, I see so
many classma is watch me. In that I feel a ~~little~~
5 happy and nras. Because this is the first time so many
to watch me. In that time, I fell I'm ~~so~~ very facmall.
but, I'm ~~keep~~ go to the ~~class~~ my class. ~~at th~~ ~~At~~
At that ~~th~~ time, ~~my~~ friend and classma is ~~talk~~ asking
my what is go on, and all the classma is very exciting.
10 ~~Next, on~~ in the first letson ~~the~~ teacher also
ask that 'wow, you are the ~~face~~ facmall person now.'
~~At~~ ~~th~~ that time, in my heard ~~th~~ feel very happy.
At the ~~lunch~~ lunch, I go out ~~will~~ with my friends to
eat out ~~si~~. Some people is ~~come~~ for me and want
15 ~~my~~ me to take a photo with them. In that ~~momam~~ momen,
I'm so ~~ernjony~~ ~~this~~ this feel. ~~went~~ Went I go in
th retiny ~~the~~ the people is free to give me the food.
It is ~~over~~ to I think.

Level 1 exemplar 4

Part B Question 5

Went I go ~~back~~ back to the school, the ~~the~~
20 r_____ is find ~~my~~ me to help him to post
the ~~re~~ video to ask some ~~great~~ about the school.
In that time, I ~~aflyed~~ I keep not how to do.
And the r_____ ask 'I will help you!' And so much
teach and ~~the~~ classma take the photo with me and
25 post the ~~son~~ social media to ~~as~~ ~~ask~~ side some
good about the school. But, I'm so ~~try~~
tiry to do. And that time, I think that I don't
want to de facmall ~~the~~ ~~any~~ any. Because it is
very tiry.
30 Fincully, is ~~the~~ time to le_____ the school, I
very fast to run to home.

35